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## Veterans Transportation Program

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The Veterans Transportation Program is designed to provide eligible persons with safe, comfortable, paratransit transportation to the VA Medical Centers in Pittsburgh. Freedom Transit operates the program in Washington County.

### Eligibility

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Any ambulatory Washington County Veteran who has a scheduled appointment at a VA Medical Center in Pittsburgh. However, all eligible persons must register with Freedom Transit in advance to use the service.

### Registration

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Please call the Freedom Transit office and an application will be mailed to you, or you may pick up an application at our office. You must submit your application with a copy of your Veterans Administration Identification Card. If applicable, please include a copy of your Freedom Transit Shared Ride Identification Card and /or your Medical Assistance Access Card issued by the Department of Human Services.

### Days/Hours of Operation & Scheduling a Ride

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The Veteran's van operates Tuesday through Friday. All trips depart at approximately 6:30AM and return from Pittsburgh at approximately 3:00PM. If all of the passengers have completed their appointments and are ready to leave earlier than 3:00PM, the van will depart at that time. In an effort to best accommodate all of the veterans throughout Washington County, central pick-up points have been designated throughout the county. If you are not able to meet the van at a central pick-up point and require transportation from your home, you will need to submit written physician verification which states that you are "physically or mentally unable to get to the pick-up point". This verification must be submitted to the Freedom Transit office prior to scheduling your ride. Also, the van has assigned areas of the county in which it operates depending on the day of the week.

Customer Service Representatives are available Monday-Friday 7:30AM to 5:00PM. Reservations must be made at least one (1) day in advance, but can be made up to 14 days in advance of the date needed for transportation. To reserve a ride for trips occurring Tuesday-Friday, you must call before 12:00 noon the previous business day. If a holiday falls on a weekday, you must call an extra day in advance to make your reservation.

### Central Pick-up Locations

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Door to Door service will not be provided for passengers, unless an individual has submitted a doctor's verification to the Freedom Transit office stating they are "physically or mentally unable to get to the pick-up point". Passengers are to be at the Central Pick-up Location no later than 20 minutes prior to the scheduled pick-up time. The Freedom Transit office will contact passengers by 5:00PM the previous day to arrange for alternative pickup times, only on an as needed basis.

\*SEE NEXT PAGE FOR CENTRAL PICK UP LOCATIONS AND AREAS SERVED

<b>Day:</b>	<b>Central Pick Up Locations:</b>	<b>Areas Served:</b>
<b>Tuesday</b>	American legion, Park Avenue, Washington VFW, Main Street, Burgettstown American Legion, E. Lincoln Ave., McDonald	Atlasburg, Avella, Bavington, Bulger, Burgettstown, Cecil, Eldersville, Florence, Francis Mine, Hickory, Independence, Langeloth, McDonald, Paris, Rea, Raccoon, Slovan, Southview, Venice, Washington, Woodrow.
<b>Wednesday</b>	American Legion, Park Avenue, Washington VFW, west Street Ext., Canonsburg VFW, Brook Road, McMurray	Amity, Burnsville, Canonsburg, East Finley, Eighty Four, Good Intent, Glyde, Hendersonville, Houston, Laboratory, Lawrence, Lone Pine, McMurray, Meadowlands, Muse, Prosperity, Taylorstown, Venetia, Washington, West Finley, Westland, West Alexander
<b>Thursday</b>	American Legion, Main Street, Bentleyville American Legion, Second St., California VFW, McKean Ave., Charleroi Sheetz, 100 Park Ave., Monongahela	Allenport, Beallsville, Bentleyville, Blainesburg, California, Centerville, Charleroi, Coal Center, Cokeburg, Cresent Heights, Daisytown, Deemstown, Denbo, Donora, Dunlevy, Elco, Eldora, Ellsworth, Finleyville, Fredericktown, Gastonville, Ginger Hill, Long Branch, Marianna, Millsboro, Monongahela, New Eagle, Richeyville, Roscoe, Scenery Hill, Speers, Stockdale, Van Voorhis, Vestaburg, Vesta Six, West Brownsville
<b>Friday</b>	VFW, McKean Avenue, Charleroi Sheetz, 100 Park avenue, monogahela	Charleroi, Donora, Elco, Eldora, Finleyville, Gastonville, Ginger Hill, Monongahela, New Eagle, Speers, Van Voorhis

All Pick-ups start at 5:00AM / Returns from VA Hospitals at 3:00PM