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## **Rural Transportation Program for Persons with Disabilities (PWD Program)**

Freedom Transit operates the Persons with Disabilities (PWD) Program in Washington County. The PWD Program is a paratransit shared-ride service that can be utilized for work, church, shopping, medical appointments, etc. A co-pay is required for all trips based on the distance traveled, and you will be informed of the amount due when you call to schedule your trip. Lift-equipped vehicles are used for this shared-ride service.

### **Eligibility**

Any Washington County resident with a qualifying disability between the ages of 18 and 64 and in need of transportation in the areas that are not currently served by the fixed route bus and/or ADA complementary paratransit service, is eligible for the PWD Program.

### **Registration**

To obtain an application for the PWD program please visit [www.freedom-transit.org](http://www.freedom-transit.org) or call the Freedom Transit office and an application will be mailed to you. You may also pick up an application at our office. A written verification of your disability from a qualified source such as OVR, SSI, SSD, or a physician must be submitted with your completed application.

### **Days/Hours of Operation & Scheduling a Ride**

Service operates Monday through Saturday, 5:00 AM – 8:00 PM

Customer Service Representatives are available Monday through Friday from 7:30 AM until 5:00 PM.

To reserve a ride for Tuesday through Saturday, you must call before 12:00 PM on the previous business day (holidays are not business days). For trips on Monday, you must call the previous Friday before 1:00 PM. Reservations must be made at least 1 day in advance but can be made up to 14 days in advance of the date needed for transportation.

### **Where Can I Go Using The Shared Ride Program?**

Most trips within your local area can be scheduled as long as they are during Freedom Transit service hours. Certain restrictions apply on trips outside of your local area. For more information please contact the Freedom Transit office.

- Non-medical out-of-county trips can be scheduled to areas within five miles of the county border.
- Out-of-County medical trips to Pittsburgh area medical centers are scheduled on Pittsburgh area “run times”. Appointments should be scheduled no earlier than 10:00 A.M. and no later than 12:00 P.M. This is a shared ride program, therefore there must be more than one passenger traveling into this area for the trip to be run.
- We do not provide service to the Pittsburgh Airport.